## 1. Establishment of Online Grievances Redressal Mechanism as pacified int the Approval Process Handbook

Provision has been made available in the Institute website, for registering the grievance through <a href="mailto:grievance-redressal@christcet.edu.in">grievance-redressal@christcet.edu.in</a>. The faculty, staff, general public, students and their parents may henceforth approach the Grievance Redressal Committee and submit / register any grievance online, which will be accessed by the GRC headed by the principal, and appropriate action taken and the decision of the GRC will be intimated to the complainant / hosted in the website.