(Approved by AICTE, New Delhi and Affiliated to Pondicherry University)
Pitchaveeranpet, Moolakulam, Pondicherry - 605010.
(A Unit of Sam Paul Educational Trust)

CRITERION 5 Student support and progression

5.1.4 The institution adopts the following for redressal of student grievances includingsexual harassment and ragging cases.

- 1. Implementation of guidelines of statutory/regulatory bodies
- 2. Organization wide awareness and undertakings on policies with zero tolerance
- 3. Mechanisms for submission of online/offline students' grievances
- 4. Timely redressal of the grievances through appropriate committees

HEI Input:

A. All of the above

DVV CLARIFICATION	HEI RESPONSE	
1. HEI should note that the provided supporting documents are not justifying the HEI input, so please relook and provide the correct revise data.	Provided correct revised data from HEI input . DVV may kindly consider.	
2. Kindly provide Proof of the constitution of Internal committees / Grievances Committee formation / othercommittees as per UGC norms.	Provided proof of constitution of internal committees / Grievances Committee formation /other committees as per UGC norms.	
3. Please provide a Circular/web link/ committee reportjustifying the objective of the metric for the last five years	Provided Circular/web-link/ committee report justifying the objective of the metric for the last five years	
4. Please provide report of the Minutes of the meetings of student grievance committee, as per metric. for the last fiveyears.	Provided report of Minutes of the meetings of student grievance committee, as per metric for thelast five years	
5.Please provide statutory regulations /norms of UGC/SRA	Provided statutory regulations /norms of UGC/SRA	
6.Kindly note that The mechanism of redressal should be available as document and should be hosted in the HEI's Website. The link of the same shall be provided to validate the same.	The documents are hosted in the HEI's Website and link provided to validate the same.	
7. Please provide report of Minutes of the meetings of grievance committee from the concerned committee is essential. NOTE:- kindly note that all the supporting documents should be clearly scanned and sealed and signed by the head of the institute.	Provided report of Minutes of the meetings ofstudent grievance committee, as per metric for thelast five years. All supporting documents scanned clearly, sealed and signed by the head of the institution	

List of Supporting Documents:

S.NO	DESCRIPTION	LINK TO THE RELEVANT DOCUMENT
1	Certificate from HOI	<u>View</u>
2	Provided proof of constitution of internal committees / Grievances Committee formation / othercommittees as per UGC norms	<u>View</u>
3	Provided Circular/web-link/ committee report justifying the objective of the metric for the last fiveyears Provided report of Minutes of the meetings of student grievance committee, as per metric for the last five years Provided report of Minutes of the meetings of student grievance committee, as per metric for the last five years	2022-2023 2021-2022 2020-2021 2019-2020 2018-2019
4	Provided statutory regulations /norms of UGC/SRA	<u>View</u>
5	The documents are hosted in the HEI's Website andlink provided to validate the same	Anti Ranging ICC Grievance Committee